

Help Us Help Consumers

Add the Division of Consumer Services to Your Website and Share on Social Media

The Division of Consumer Services is happy to assist you with your insurance needs. Our dedicated and experienced helpline specialists are continuously trained and informed about any changes that occur to the 26 different categories of insurance they confront on a daily basis. We are ready to take your call, answer your questions, and file a complaint with your company on your behalf. When Florida consumers have an issue with an insurance or financial product or service you can let them know we are here to help. Include a link on your website to our 'Need Our Help?' page and other valuable resources for consumers. Share this information on Facebook, Twitter, and other social media.

Here's how:

Add us to your website list of "State Resources" or "State Agencies" and/or add a section to your website about "Consumer Protection" or "Insurance Complaints" using the following graphic and text:



The Florida Department of Financial Services' Division of Consumer Services is standing by to assist you with your insurance or financial issue. Dedicated insurance specialists are ready to take your call, answer your questions, or file a complaint with your company on your behalf. You can find their webpage at www.MyFloridaCFO.com/Division/Consumers or call their toll-free helpline at 1-877-MY-FL-CFO (693-5236).

Add us to your website "Frequently Asked Questions" page using this text:

Question: I want to file a complaint against my insurance company. Is there a state agency in Florida that can assist me?

Answer: The Florida Department of Financial Services' Division of Consumer Services is standing by to assist you with your insurance or financial issue. Dedicated insurance specialists are ready to take your call, answer your questions, or file a complaint with your company on your behalf. You can find their webpage at www.MyFloridaCFO.com/Division/Consumers or call their toll-free helpline at 1-877-MY-FL-CFO (693-5236).

Add other useful Department links to your website and share on Facebook and Twitter:

Your Money Matter\$ - Financial Education Website

<http://www.MyFloridaCFO.com/YMM>

Operation S.A.F.E. - Stop Adult Financial Exploitation

www.MyFloridaCFO.com/SAFE

On Guard for Seniors - Financial Education for Seniors

www.MyFloridaCFO.com/OnGuard